## <u>Star</u>speed





# "As a pilot you cannot buy experience but as our passenger you can"

#### THE COMPANY

Starspeed is a helicopter management, charter and training company.

It has been operating safely and accidentfree since 1978. It is the largest, privately owned, corporate VIP helicopter company in Europe and has a reputation for trust, discretion and absolute individual care and attention.

Starspeed operates a growing fleet of aircraft worldwide, between its management fleet, yacht support and our advanced training facility. We provide support from purchase to on-going maintenance and management, flying operations, resale and upgrade.

Our service is focused upon the needs and wishes of each individual client. We make the experience of helicopter ownership a pleasurable and exciting one, whilst operating to the highest standards of safety and discretion.

Our charter operations utilise the finest twinengine, instrument flight-capable helicopters and provide fast, efficient travel throughout the UK and Europe. We cater for one-off or regular passenger flights, specific charters such as film production and bespoke operations to various world regions.

Starspeed also offers specialist conversion training; including instrument ratings, type ratings and other tailored courses for qualified pilots looking to extend their skills.

The company's professional, friendly culture, combined with the experience and expertise of its pilots and operations staff, has resulted in steady and stable growth. Our passion and vision give our clients the freedom to enjoy their aircraft to the maximum.

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# "We have an unrivalled reputation for safety, service, discretion and individual attention"



CHARLOTTE PEDERSEN CEO Luxaviation Helicopters

Danish national with more than 25 years of experience.

First female to enter the prestigious military pilot program in the Danish Air Force in 1989.

Trained as a military search and rescue pilot on the S-61 helicopter.

Charlotte joined Luxaviation in 2012.

Professional pilot since 1989.

DR. SIMON MITCHELL Managing Director, Accountable Manager

Royal Navy trained.

Total helicopter hours: over 6,000.

EASA Airline Transport Licence with instrument and night ratings.

Extensive VIP, Police and offshore experience.

Professional pilot since 1987.

Visiting Fellow, Cranfield Safety and Accident Investigation Centre.

GARY BUTCHER
Commercial Director

Commercially trained in the UK.

Total helicopter hours: over 6,000.

EASA Airline Transport Licence with instrument and night ratings.

EASA Flight Instructor Rating.

American FAA CPL.

Extensive VIP and UK Police experience.

Professional pilot since 1989.

DAVID ARKELL Head of Training

Commercially trained in the UK.

Total helicopter hours: over 8,000.

EASA Airline Transport Licence with instrument and night ratings.

EASA Type Rating & Instrument Rating Instructor/Examiner.

EASA Flight Instructor Rating.

American FAA ATPL(H).

Extensive VIP and UK charter experience.

Professional pilot since 1982.

#### THE TEAM

Starspeed is extremely proud of its team and what they achieve on behalf of clients: a commitment that has built the company's reputation for unrivalled safety, service, discretion and individual attention.



Starspeed only employs pilots of the highest calibre. All have exceptional skills and experience, and are chosen for their all-round ability to manage complex and demanding situations, whilst observing the utmost in discretion and professionalism at all times. Many are British Forces-trained and have many years of professional flying experience.

Our in-house instructors and examiners for each aircraft type ensure our pilots not only meet, but exceed, the strict European and international regulations on training and flight standards.

All pilots hold Instrument Ratings and have significant relevant experience to allow them to fly in poor weather and night situations.

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Part of the Luxaviation Group.



## STARSPEED Company Values Safety is prioritised at all times. Processes are continually reviewed to minimise exposure to risk. • Ongoing establishment and adoption of industry best practices. • The company's management is accountable for safety performance. • Safety makes economic sense. This systematic approach to managing safety ensures long-term cost efficiency, improved company morale, and ensures safe operations.

## "Helicopters are expensive assets; the people we fly in them are priceless"

#### THE TEAM

## OPERATIONS AND AIRWORTHINESS MANAGEMENT

Starspeed's highly experienced operations and airworthiness management team have an unrivalled expertise in worldwide operations, regulation and aviation law. Relationships built up within the industry over the years enable us to pass on advantages of scale and scope to our clients and owners.

The combination of our flying and ground teams, and their collective years of experience and knowledge, provide our clients with almost limitless opportunities to enjoy the advantages that a helicopter offers; be that exploring the Antarctic with combined yacht and flight operations or providing efficient travel in more established arenas.



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#### QUALITY AND SAFETY

We've earned the trust of our clients, not only as a result of our excellent safety record, but also because we are committed to openness and transparency across all our company policies.



## SAFETY MANAGEMENT SYSTEM (SMS)

A Safety Management System provides a strategic, proactive and systematic approach to managing safety. It is an integral part of Starspeed's business process and we lead the industry with our approach and transparency.

Our SMS has been developed by Starspeed Director, Captain Dr. Simon Mitchell, a Visiting Fellow at Cranfield Safety and Accident Investigation Centre. He specialises in Safety Management Systems for rotary aircraft and has been honoured for his work in this field by the British Helicopter Association.

Building upon this innovation in implementing practical safety systems, Starspeed also continually updates and upgrades its training courses for qualified pilots.

The latest new courses deal with increasingly technical and automated cockpits and best safety practices. In addition, using our extensive deck landing experience, we have designed a bespoke course for pilots flying to super yachts. We have also developed and introduced a load lifting course.

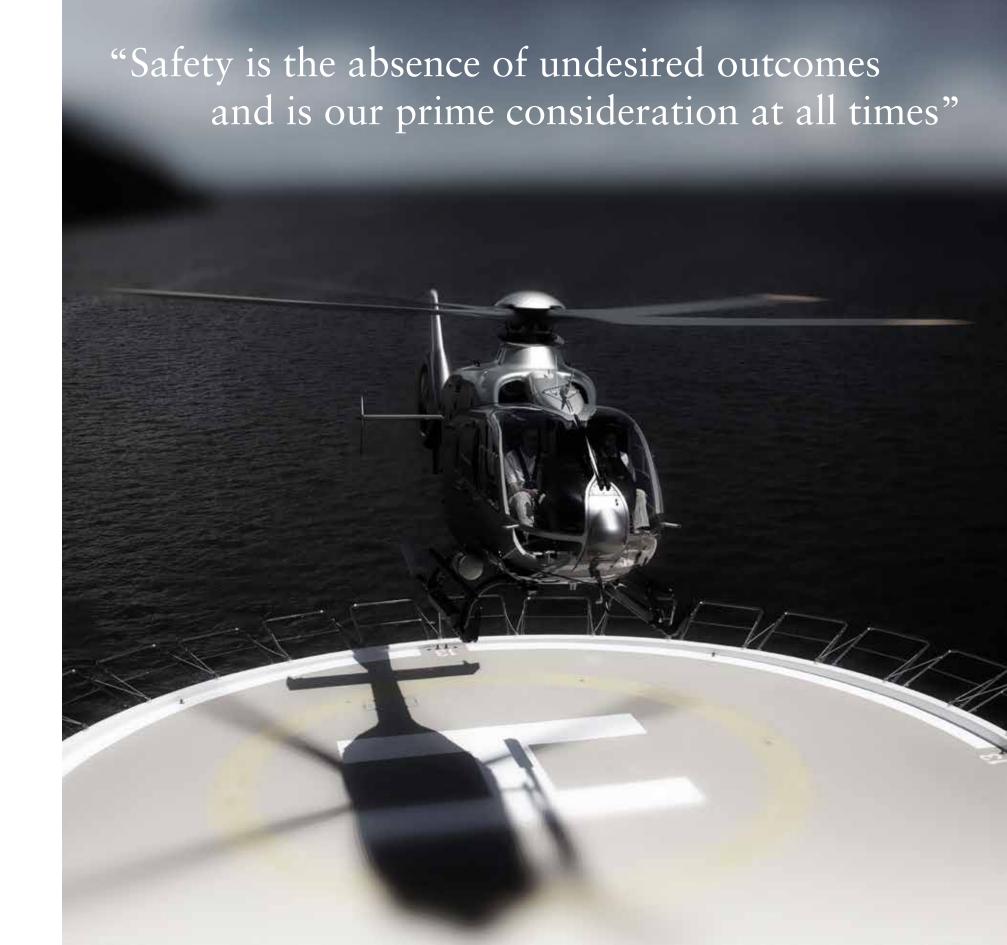
Starspeed prioritises safety at all times. It is the key value driver across every part of the company's operations.

We actively monitor all our aircraft while they are in flight, utilizing the latest technology and systems to keep in contact with positions and flight regimes at all times.

#### QUALITY MANAGEMENT

Starspeed's Quality Management System ensures regulatory compliance and adoption of industry best practice. We continually review and audit our processes and practices to maintain the highest standards. Starspeed's Airworthiness Managers, Pat Newell and Michael Snowden and our Quality Manager are highly qualified engineers with more than 50 years' combined experience.

The company is IS-BAO recognised and is regularly audited by US Flight Departments, Wyvern and our clients' own advisers.



## "Starspeed's reputation is built on turning the difficult into easy"

#### HELICOPTER MANAGEMENT

A helicopter should work around you, making your life easier, making travel more convenient and even opening up possibilities not previously considered.



## PURCHASING A NEW AIRCRAFT

Every helicopter is a bespoke product, specifically created to meet the customer's needs, as well as taking into account external factors such as climate, geography or conditions of operation.

It can make a dramatic difference to ownership if these requirements are understood, correctly anticipated and specified during the initial stages of the order. A helicopter should work around you, making your life easier, making travel more convenient and even opening up possibilities not previously considered.

Starspeed has developed good working relationships with all the major helicopter manufacturers and can expertly guide you through the involved processes of build, aircraft acceptance, registration and delivery.

Starspeed is continually innovating and open to adopting new operating structures for clients' individual requirements.







Starspeed provides a complete management package from advising upon new aircraft purchases to the continued care of the helicopter throughout its lifetime, including maintenance, compliance, flight operations and pilot employment.

Our professional and friendly team use all their accumulated skill and knowledge to make helicopter ownership a pleasure.

Managing the operation of a modern, technologically advanced and highly versatile helicopter to public transport standards is a complex and sophisticated business; Starspeed uses its extensive experience to provide flexibility and possibilities within this strict regulatory regime.



# "Starspeed manages varied and challenging helicopter operations around the world"



Starspeed takes
care of all the
logistics, leaving
you to feel
confident that
your helicopter
continues to
meet Starspeed's
rigorous safety
standards —
wherever you
may be.

#### GLOBAL REACH

## AIRCRAFT SHIPPING AND MAINTENANCE

With the right crew and experience, modern helicopters can operate safely virtually anywhere in the world. Through our global operations, Starspeed can provide clients who enjoy an international lifestyle with a seamless service – allowing them to take their helicopter with them thus increasing its value significantly.

We take care of all the logistics, leaving you to enjoy your helicopter, confident that it

continues to meet Starspeed's rigorous safety standards – wherever you may be.

Through our global operations experience, we have developed a thorough understanding and broad knowledge in the movement of clients' aircraft around the world using air freight, sea freight and flight transit.

Whilst overseas, we ensure essential maintenance is conducted to the same high standards as we would expect and demand from our teams at the aircraft's home base.

Through our global operations, Starspeed can provide clients who enjoy an international lifestyle with a seamless service.





# "Yacht operations are personally tailored and conducted to the highest standards"

#### YACHT OPERATIONS

A large
proportion of
Starspeed's fleet
is attached to
world cruising
yachts and we
have many years
of experience
handling all
aspects of yacht
operations.



The combination of yacht and helicopter opens up a world of adventure. We're finding clients are exploring further and further afield with trips as far as Alaska, the Indian Ocean, Brazil and Central America, as well as the Caribbean and the Mediterranean.

A large proportion of Starspeed's fleet is attached to world cruising yachts. We have many years of experience handling all aspects of yacht operations, while our pilots have enormous experience in deck landings. We currently operate H135, EC145, H155 and SK76 types aboard private yachts ranging from 67m in length to 140m.

Yacht operations are tailored exactly to the client's desires and conducted to the highest standards of safety and training.

We also provide a consultancy service working alongside naval architects to ensure helidecks and hangars are practical, convenient and achieve the highest standards of safety.

Our aim is to make flying to a yacht straightforward and risk-free. Our mission is to open up a world of possibilities and enhance your enjoyment of these valuable assets as efficently as possible.



## TEMPORARY OVERSEAS BASES We have seasonal land-based operations in many countries including Greece, Italy, Spair Switzerland, France, the Caribbean and the USA. Our knowledge of local regulations and relationships with service providers ensure the client receives the same high service levels wherever they wish to temporarily base their aircraft. Starspeed's operations team has vast experience running aircraft concurrently in different parts of the world. Our range of aircraft and network of trusted partners enable us to provide services to our owners, whenever and wherever required, including professional and regular maintenance and the provision of back-up aircraft.



#### TRAINING AND SUPPORT

Our instructors
all hold the
highest grades
of professional
licence, have
many years of
both civilian and
military flying
and extensive
experience
of flying in
adverse weather
conditions and
challenging

environments.

Starspeed provides advanced training for qualified pilots including instrument, instructor, examiner and type ratings.

Our instructors all hold the highest grades of professional licence, have many years of both civilian and military flying and extensive experience of flying in adverse weather conditions and challenging environments.

Training is available at Kemble Aerodrome in Gloucestershire and Fairoaks Airport in Surrey, both in the UK.

The facility at Kemble, specialising in instrument, instructor, examiner and type ratings, includes the first Elite AS 355 FNPT II twin-engine device with dynamic control loading, trim and autopilot functions. Full EFIS, SFIM autopilot, Garmin 430 with GNSS approaches are included.

Starspeed can also offer: Type ratings, TRI and TRI (add type) for the S-76, H 135, 145, 155, Bell 429, 407, AW 109, AS 355, AS 350 and Bell 206, Differences courses, Elevated Helipad Training and Line Oriented Flight Training (LOFT), load lifting and other bespoke training.





#### SERVICES

- Discreet and highly personal helicopter management.
- Charter operations under EU Air Operators Certificate Number: GB 1003.
- Specialist helicopter operations and safety management advice.
- Independent advice for aircraft purchase and operation.
- Advanced pilot training.
- Combined helicopter and yacht operations.



#### STARSPEED LTD

West Entrance Fairoaks Airport Chobham Surrey GU24 8HU

Telephone: +44 (0) 1276 859100 E-mail: info@starspeed.co.uk Website: www.starspeed.co.uk

#### STARSPEED TRAINING LTD

Hangar 1, J Site Kemble Aerodrome Gloucestershire GL7 6BA

Telephone +44 (0) 1285 611000 E-mail: training@starspeed.co.uk

